



Patient Cancellation / No Show Policy

Patients are required to make every effort to attend **all** physical therapy visits prescribed by their physicians. It is not only important to attend visits in order to make progress toward feeling better but it is important to attend each visit for physical therapy to work properly.

Attending your regularly scheduled visits will help you get better faster and it is also a courtesy for other patients of the clinic. If you cancel right before an appointment or no show your appointment all together that leaves a vacant appointment that someone else could have used.

It is our policy that after 3 cancellations or no shows without a sufficient reason we may reserve the right to charge a \$25.00 fee if we deem necessary. If you miss 5 visits total either by cancellations or no shows or a combination of both without sufficient reason your doctor and or case manager as well as your insurance company will be notified and you will be discharged from the program. In order to continue therapy in this case, you would have to return to your doctor and obtain another prescription to attend therapy again.

It is our goal that each patient reaches their full potential with therapy and be able to return to a pain free lifestyle. In order to do this, the compliance of the patient visits is imperative. We understand that situations may arise that is out of the patients control and exceptions can be made in these instances.

We look forward to helping you obtain your goals and restoring your health. By signing below you state you understand and accept the patient cancellation and no show policy.

Patient Signature

Date